# Awarded Software Hosting Services

http://www.aswebhosting.net





AS Web Hosting is a low-cost PHP web hosting service offerings provider, offering you a 1-stop solution for managing your personal or business web presence.

All our packages give you the option to choose where you want your sites to be located and therefore get ultimate load speeds. The integrated multi-lingual Control Panel allows you to manage your sites with a click of the mouse.

You will be able to use the latest stable versions of MySQL and PostgreSQL and choose your PHP version (4-8). Service guarantees include 99.9% uptime and 30-day money-back.









Sha	red Hosting	VPS & Dedicated Servers
Unlimited Data Space Unlimited Monthly Traffic 5 Domains Hosted 500 E-mail Accounts	Unlimited Data Space Unlimited Monthly Traffic Unlimited Domains Hosted	OpenVZ VPS from \$14.00 /mo
Unlimited FTP Accounts 20 MySQL DBs	<ul> <li>Unlimited E-mail Accounts</li> <li>Unlimited FTP Accounts</li> <li>Unlimited MySQL DBs</li> </ul>	Virtuozzo VPS from \$20.00 /mo
5 PostgreSQL DBs	20 Postgre SQL DBs	Semi- dedicated from \$30.00 /mo
Unlimited Data Space Unlimited Monthly Traffic	Multi-lingual Control Panel     1-Click 30+ Scripts Installer	Dedicated Servers from \$125.00 /mo
<ul> <li>Unlimited Domains Hosted</li> <li>Unlimited E-mail Accounts</li> <li>Unlimited FTP Accounts</li> <li>Unlimited MySQL DBs</li> </ul>	<ul> <li>FREE Website Builder</li> <li>Daily Data Back-up</li> <li>Full DNS Management</li> <li>PHP4, PHP5 and PHP6 Support</li> </ul>	Shared Hosting from \$2.75 /mo

Features	Business	Corporate	Enterprise
Data Space	Unlimited	Unlimited	Unlimited
Monthly Traffic	Unlimited	Unlimited	Unlimited
Domains Hosted	5	Unlimited	Unlimited
E-mail Accounts	500	Unlimited	Unlimited
FTP Accounts	Unlimited	Unlimited	Unlimited
My SQL DBs	20	Unlimited	Unlimited
Postgre SQL DBs	5	20	Unlimited
Price	3.75 \$/mo	8.33 \$/mo	12.00 \$/mo

Hosting Plans	Take a Look At Full Features
shared- hosting	https://aswebhosting.net/linux-shared-web-hosting/
VPS	https://aswebhosting.net/linux-vps/
Semi-dedicated	https://aswebhosting.net/linux-semi-dedicated-hosting/
<b>Dedicated Servers</b>	https://aswebhosting.net/linux-dedicated-hosting/







# **Support Report**

if you need to chose convenient hosting company and you don't know How to do this, let me tell you that you need to make Technical Support as most important standard to determine the company you will dealing with, because Any web hosting plan from any reputable web hosting company will fit your needs, but you will find the difference form company to another is the quality of their technical support. Some companies will be easy to contact, some won't. Some will be helpful, some won't.

The report below Contains two section first one is response Time Report and second one is Support Channels to help you to make a right decision about our technical support quality.





# **Response Time Report**

Ticket ID	Open Date	Category	Subject	Status	Response Time
1782996	2020-03-31	Tools & Settings	htaccess problem  Hello, I am trying to shorten URL by .htacce	Received Assistance	5 Min
1782175	2020-03-26	Files & FTP	problem with files loading hello, my PHP script is working correctly on	Received Assistance	22 Min
1782166	2020-03-26	Web Applications	Web Applications url and Ajax handling hello, my PHP script is working correctly on	Closed	14 Min
1747906	2019-09-05	System Notification	Upcoming migration from Openvz6 to Openvz7 Upcoming migration from Openvz6 to Openvz7	Received Assistance	0 Min
1647771	2018-03-15	Other Problem	Important ticket from the Support Team phishing attack at http://assoftware.astraini	Received Assistance	0 Min
1640893	2018-02-08	Other Problem	Important ticket from the Support Team Abuse: Issue 2433870: phishing attack at http	Received Assistance	28 Min
1638887	2018-01-29	Files	could you extract file Hello, please could you extract the backup f	Received Assistance	21 Min
1638825	2018-01-29	Files & FTP	site restoration Hello, can you restore my site astrainingce	Received Assistance	23 Min
1638806	2018-01-29	Domains and DNS	domain reactivation hello Please reactvate my domain astrainince	Received Assistance	21 Min







Ticket ID	Open Date	Category	Subject	Status	Response Time
1627471	2017-11-21	System Notification	Mysql version upgrade Mysql version upgrade	Received Assistance	0 Min
1572622	2017-02-01	Emails	problem whith pop3 hello, I can't connect with pop3 server by u	Received Assistance	42 Min
1559154	2016-11-15	System Notification	Successful domain transfer notification regarding ASSOFTWARE.INFO This ticket was automatically created to info	Received Assistance	2 Min
1557527	2016-11-06	Domain Problem	Important ticket from the Support Team assoftware.info	Received Assistance	4 Min
1542007	2016-08-09	Files & FTP	problem whith files Hello, I can't access my site or my files Pl	Received Assistance	2 Min
1528610	2016-05-25	Files & FTP	my folders and files disappeared Hello, my folders and files disappeared plea	Received Assistance	2 Min
1509140	2016-02-22	Files & FTP	I can't accese my file manager Hello, I can't accese my file manager. Plea	Received Assistance	17 Min
1479324	2015-09-08	Files & FTP	file manager error Hello, when I go to my domain by file manage	Received Assistance	6 Min
1479302	2015-09-08	My Account	Server error! Hello, Server error! The server encounter	Received Assistance	88 Min
1463825	2015-06-10	SSH (Secure Shell)	Connection failure  Hello, I tried to establish ssh connection  u	Received Assistance	3 Min





Ticket ID	Open Date	Category	Subject	Status	Response Time
1462861	2015-06-04	Emails	Drupal site doesn't send emails anymore, can you Help me Hello, Drupal site doesn't send emails anymo	Received Assistance	13 Min
1462432	2015-06-02	Files & FTP	deletion of folders  Hello, Please could you delete all folders b	Received Assistance	9 Min
1462276	2015-06-01	Files & FTP	I can't extract file Hello, please I can't extract the file belo	Received Assistance	7 Min
1462275	2015-06-01	Files & FTP	I can't delete folders Hello, please I can't delete all this folde	Received Assistance	5 Min
1461817	2015-05-29	Other Problem	Important ticket from the Support Team Spamdvertized website	Received Assistance	15 Min
1449023	2015-03-22	Domains and DNS	I can't Enter subdomain Hello, I can't Enter subdomain below stars	Received Assistance	57 Min
1444865	2015-03-01	Files & FTP	file Manager error Hello, file Manager & Upload files doesn't w	Received Assistance	17 Min
1430685	2014-12-14	Files & FTP	delete some folders Hello, I can't delete all folders below,coul	Received Assistance	4 Min
1427268	2014-11-25	My Account	account has been hacked Hello, my account has been hacked and I can'	Received Assistance	28 Min
1426524	2014-11-20	Files & FTP	problem with file extraction  Hi problem with file extraction the error  b	Received Assistance	23 Min





Ticket ID	Open Date	Category	Subject	Status	Response Tim
1426467	2014-11-20	Files & FTP	don't have permission to access the requested directory the Error below has appeared when I tried to	Received Assistance	4 Min
1426466	2014-11-20	Files & FTP	don't have permission to access the requested directory the Error below has appeared when I tried to	Received Assistance	4 Min
1425921	2014-11-17	Databases	Access forbidden the Error below has appeared when I tried to	Closed	0 Min
1425920	2014-11-17	Databases	Access forbidden the Error below has appeared when I tried to	Received Assistance	14 Min
1425087	2014-11-12	Files & FTP	I can't modify the file permissions  Dear sire Please Help Error There was a p	Received Assistance	20 Min
1425086	2014-11-12	Files & FTP	I can't modify the file permissions  Dear sire Please Help Error There was a p	Received Assistance	15 Min
1387506	2014-04-16	Domains and DNS	Forbidden error Hello, when I tried to access subdomain belo	Received Assistance	18 Min
1385346	2014-04-07	Databases	Can't connect to local MySQL server Hellow, my site is down. please help Error	Received Assistance	82 Min
1379109	2014-03-09	Emails	my email account does not receive messages correctly hello, my email account does not receive mes	Received Assistance	35 Min
1366009	2014-01-06	Other Problem	This ticket was created by the	Received Assistance	19 Min
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Ticket ID	Open Date	Category	Subject	Status	Response Time
1358024	2013-11-19	My Account	reactivate my account Hello, please reactivate my account my, mayb	Received Assistance	5 Min
1357510	2013-11-17	My Account	my account has been suspended Hello, please reactivate my account my, mayb	Received Assistance	12 Min
1357057	2013-11-14	Other Problem	This ticket was created by the SupremeCenter Support Team. Hosting account suspended!	Received Assistance	0 Min
1352805	2013-10-24	Files & FTP	I cannot upload backup file Hello, login file has been deleted and I can	Received Assistance	30 Min
1345613	2013-09-15	Databases	database connection does not work correctly hello, mysql database connection does not w	Received Assistance	11 Min
1340416	2013-08-18	Sales And Billing Issues	I need payment link Hello Please prepare 6 month payment link fo	Received Assistance	25 Min
1335074	2013-07-23	Databases	Lost connection to MySQL server during query Hello, the error below has been always occur	Received Assistance	35 Min
1327249	2013-06-17	My Account	my sites is down hello, my sites is down. and I can't connect	Received Assistance	13 Min
1326360	2013-06-12	My Account	sites doesn't work hello, my sites is down. I have restarted th	Received Assistance	21 Min





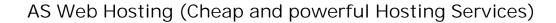
Ticket ID	Open Date	Category	Subject	Status	Response Time
1322446	2013-05-26	My Account	How I can downgrade vps hostin plan Hello, How I can downgrade plan OVZ02 to OVZ	Received Assistance	4 Min
1322443	2013-05-26	My Account	our domain is down Hello, our domain is down astrainingcenter	Received Assistance	13 Min
1321204	2013-05-20	Databases	can't access MySql server the error below has occurred when i tried to	Received Assistance	37 Min
1320533	2013-05-16	My Account	our sites doesn't work our sites doesn't work please help thanks	Received Assistance	8 Min
1315166	2013-04-24	My Account	installation process could you install openmeetings script, if pos	Received Assistance	14 Min
1313041	2013-04-16	Files & FTP	where I find files of the site on vps root hello, where I find files of the site on vps	Received Assistance	15 Min
1312593	2013-04-15	Emails	I can not login my email account hello, I can not login my email account i	Received Assistance	17 Min
1310805	2013-04-10	My Account	my hosting account has been suspended my hosting account has been suspended. please	Closed	28 Min
1310079	2013-04-07	Other Problem	This ticket was created by the SupremeCenter Support Team. This ticket was created by the SupremeCenter	Received Assistance	25 Min
1291034	2013-01-31	My Account	I cant access my websites I cant access my websites. Please help me t	Received Assistance	2 Min





Ticket ID	Open Date	Category	Subject	Status	Response Time
1279859	2012-12-20	Databases	database has crashed dear sir there are some errors has occurred	Received Assistance	14 Min
1279691	2012-12-19	My Account	Server error! Server error! The server encountered an in	Received Assistance	18 Min
1276708	2012-12-06	My Account	server error! The server encountered an in	Received Assistance	6 Min
1275765	2012-12-02	Emails	I can't send email directly to external email address using email form I can't send email directly to external email	Received Assistance	8 Min
1275762	2012-12-02	Scripting	photo gallery doesn't show the images photo gallery doesn't show the images http:/	Received Assistance	8 Min
1275738	2012-12-02	Scripting	Server error! The server encountered an in	Closed	3 Min









#### **Video Guides**

Learn quickly the ideal way to revise a file or import a database via our line of step by step video tutorials.

#### A F.A.Q. Section

Our Help Center incorporates a long range of Frequently Answered Questions that deal with all the elements of our Web Control Panel.

#### A Detailed FAQ Repository

Throughout the years, we have gathered a vast database of questions, regularly asked by our users. We have connected them with the most practical answers supplied by our support engineers in one exhaustive Frequently Asked Questions repository, available in our Web Control Panel.

#### **Informative Answers**

Each answer to a routinely asked question in the Help section has been supplied by our technical support engineers who have 5+ years of experience in the Linux shared web hosting field. If you don't find a answer to your question, just submit a support ticket and a technical support engineer will get in touch with you as quickly as possible.

#### **Zero Waiting Time**

With our knowledge base, you don't need to wait to obtain the answers to your questions. Everything is already listed in the easy—to—use FAQ section. All you need to do is type in the question or problem that you have and our clever software will offer you the best feasible answer.





#### **A Ticketing System**

Our client support available 24 hours to answer your tech queries. Expect a solution within maxone hour after you have posted the ticket.

#### 1 hour ticket respons

We are specialized in offering a swift and accurate reply to each customer support ticket posted by a customer. Our professional help desk team members will examine your inquiry and will offer you the most effective option. We offer a 1-hour response time guarantee for all tickets. Actually, our average support ticket response time has proved to be 20 minutes

#### A Top-Quality Client Support Service

We've got a team of web hosting support professionals who are eager to answer all your requests whenever you require support. Most of our help desk team members have lots of years of experience in the Linux shared web hosting sphere, so you can constantly depend on prompt and exhaustive answers to your questions.

#### An Easy-to-Browse Help Center

Included in the Web Control Panel is an easy—to—navigate Help section, which features different information sources. You can search through a routinely updated knowledge base offering web hosting account management articles and web site management articles, watch the step—by—step video tutorials or check our F.A.Q. repository.

